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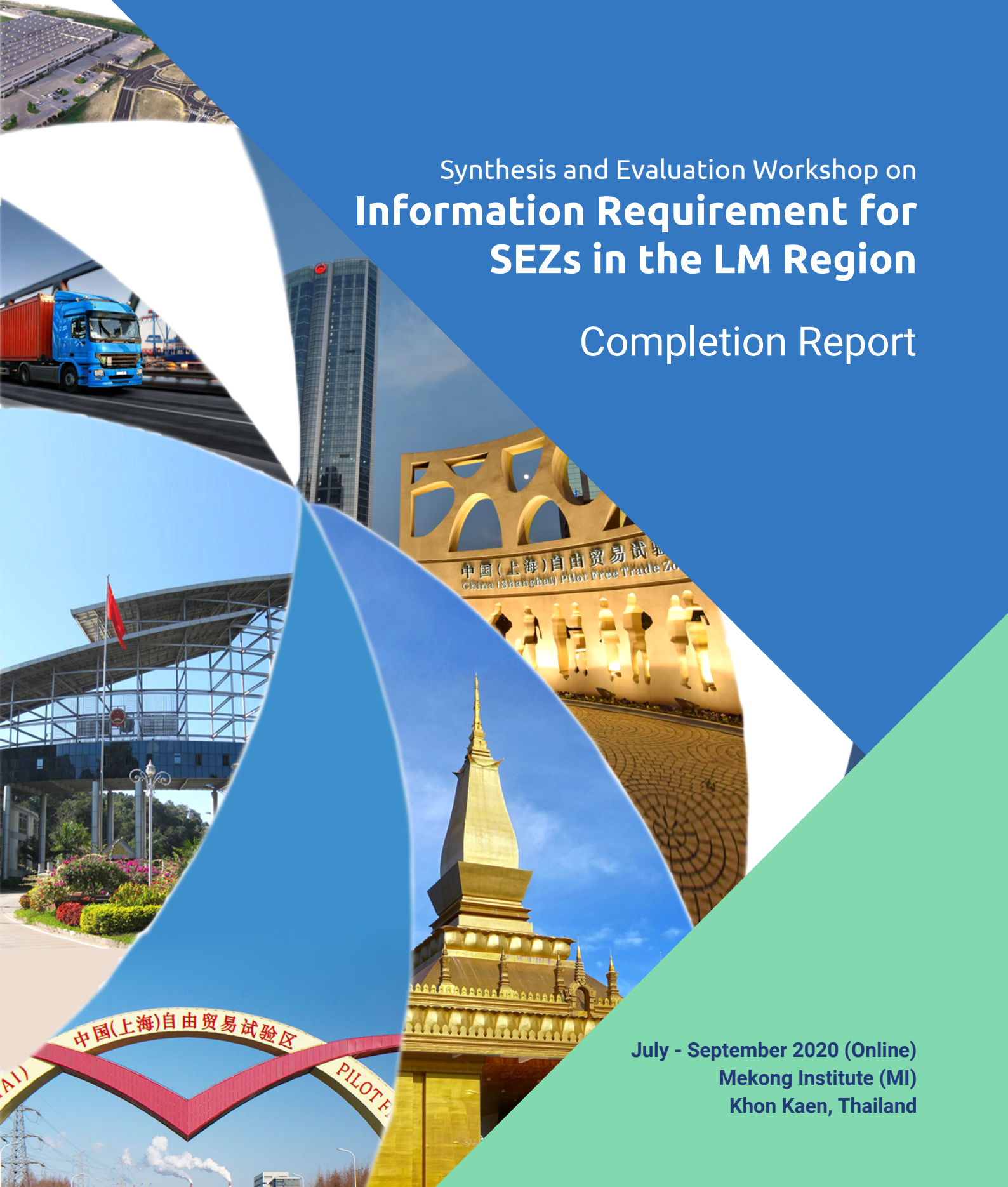


In cooperation with the Ministry of Commerce,
Royal Government of Thailand

Funded by Lancang – Mekong Cooperation Special Fund

Synthesis and Evaluation Workshop on Information Requirement for SEZs in the LM Region

Completion Report



July - September 2020 (Online)
Mekong Institute (MI)
Khon Kaen, Thailand

Synthesis and Evaluation (S&E) Workshop

Information Requirements for SEZs in the LM region

July – September, 2020 (Online)

Mekong Institute (MI)

Khon Kaen, Thailand

Acknowledgements

Mekong Institute (MI) would like to express its appreciation to the participants of the Synthesis & Evaluation Workshop on *Information Requirements for SEZs in the LM region*, representing public and private sectors, including ministries and departments of commerce, special economic zone (SEZ) developer policy development and monitoring agencies, and SEZ developers from Cambodia, Myanmar, and Thailand for their active engagement in the workshop and contribution to the success completion of the Workshop.

The Synthesis and Evaluation Workshop could not be accomplished without a generous support from the Lancang – Mekong Cooperation Special Fund.

Lastly, our appreciation goes to the team of MI Trade and Investment Facilitation (TIF) Department, for their valuable inputs, support, facilitation and contribution to the S&E Workshop and all MI staff members for their support and assistance.

Trade and Investment Facilitation (TIF) Department

Mekong Institute

September 2020

Executive Summary

Mekong Institute (MI), with the support from the Lancang – Mekong Cooperation Special Fund, organized the Synthesis and Evaluation (S&E) Workshop on 'Information Requirements for SEZs in the Lancang – Mekong (LM) region' on July 29, August 04 and September 03, 2020 via online using Zoom Cloud Meeting. The S&E Workshop aimed to review learning from a modular training program on the subject "Information Requirements for Special Economic Zones (SEZs) in the LM region" held on December 16-19, 2019 in Khon Kaen, results of implementation of action plans for three months following the four-day training including best practices and outcomes, and obtain feedback on the modular training cycle.

08 participants from Cambodia, Myanmar, and Thailand attended the online S&E workshop, representing public and private sectors including ministries and departments of commerce, SEZ developer policy development and monitoring agencies, SEZ Management Committee, and SEZ developers. The workshop participants presented results of group action plan implementation, and discussed issues such as the importance of information sharing among SEZ stakeholders in the LM region, cross border economic cooperation zones, management of SEZs, global value chains and new disruptive technology, and policy framework for promoting SEZs.

Through the S&E participants, information on 18 Economic Zones (EZ) and 611 investing companies has been collected and uploaded onto a web portal on economic zones built by MI. The information collection was part of AP implementation in Myanmar, Thailand and Vietnam from January to August 2020. In addition, the participants conducted knowledge sharing sessions in their organizations in which they shared their lessons learnt and knowledge gained from the training with colleagues and relevant stakeholders. Besides they promoted the web portal among tenants and investors in SEZs. The participants reported an increase knowledge and skills among stakeholders through their action plan activities.

In addition, the following points were discussed during the S&E workshop:

- i. Key information on SEZs in the LM countries for the online SEZ.

ii. Assessment of the modular training cycle against the REESI principle (Relevance, Effectiveness, Efficiency, Sustainability and Institutional Development) including the impact of the training program.

Results of participants' evaluation of the S&E workshop suggested that the modular training program met expectations and contributed to enhancement of knowledge of participants and beneficiaries on management of SEZs in the LM Countries. Participants also suggested some areas for further improvement by MI, including i) more training and information exchange for SEZ stakeholders in LM countries; ii) MI help logistics businesses to move forward in the LM Countries; imi) More practical examples and experiences on how to apply the knowledge and to develop SEZs, particularly in Myanmar; iv) MI invite more participants from relevant ministries and companies particularly staff from SEZ Management Committee Office so that they can share concerns about data sharing with MI.

Abbreviations / Acronyms

AP	Action Plan
API	Action Plan Implementation
ASEA	
N	Association of Southeast Asian Nations
CIQ	Customs, Immigration, Quarantine
EZ	Economic Zone
LM	Lancang - Mekong
LMCSF	Lancang - Mekong Cooperation Special Fund
MI	Mekong Institute
OSSC	One-stop Service Center
PPSEZ	Phnom Penh Special Economic Zone
PRC	People's Republic of China
	Relevance, Effectiveness, Efficiency, Sustainability and Institutional
REESI	Development)
S&E	Synthesis and Evaluation
SEZ	Special Economic Zone
TIF	Trade and Investment Facilitation Department

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1. Workshop Summary / Overview

1.1. Background

Mekong Institute (MI), with the support of the Lancang-Mekong Cooperation Special Fund conducted the modular training program on “Information Requirements for SEZs in the LM region” on December 16-19, 2019 at its residential training center, Khon Kaen, Thailand. The training was part of the project on Upgrading Border Facilitation for Trade and Logistics Development.

As part of the training program, the participants developed Action Plans on EZs that included information and data collection in their countries for EZs On-line System (www.lmez.com), and transferring knowledge and experiences acquired through the training program to concerned beneficiaries and stakeholders in the Lancang-Mekong countries namely Cambodia, Lao PDR, Myanmar and Thailand through conducting sessions and, workshops/trainings in their respective countries.

To review the learning from the training program and the action plan implementation, and obtain feedback on the modular training cycle, online Synthesis and Evaluation Workshops (S&E) with the country groups were conducted using the Zoom application.

Pre-workshop calls to provide guidance to the country groups were organized as following:

- Myanmar July 20, 2020
- Thailand July 24, 2020
- Cambodia July 20, 2020
- Laos July 29, 2020

Country groups made presentations on learnings from action plan implementation on the following dates:

- Myanmar group on July 29, 2020;
- Thailand group on August 4, 2020; and
- Cambodia group on September 03, 2020.

1.2. Objectives

The specific objectives of the Synthesis & Evaluation Workshop were to:

- a) Recall the knowledge gained from the modular training program on Information Requirements for SEZs in the LM region;
- b) Share experiences of implementing the action plans and obtain feedback from co-participants;
- c) Provide an opportunity to learn and share best practices and utilize the learning results;
- d) Assessment of the modular training cycle by using REESI (Relevance, Efficiency, Effectiveness and Institutional Development and Impact) principles and provide recommendations for future improvement of the training program.

1.3. Expected Outputs

Expected outputs of the workshop were enriched insights of the participants on the impact of the training program and AP implementation, and recommendations from the participants for improvement, modification and/or further development of MI's training programs.

2. Workshop Method

There were two parts of the workshop

Part I: Guidance on country-wise preparation for the S&E workshop using online methods

Prior to the Synthesis and Evaluation (S&E) workshop, all participants were required to:

- Fill in information in two forms.
 - i. Action Plan Implementation Form
 - An event of action plan implementation includes the following

- conducting workshop(s) on Information Requirements for SEZs in the LM region,
 - collecting and/or uploading information related to economic zones on the web portal (www.lmezs.com),
 - sharing and dissemination of knowledge, skills and/or learning points acquired during the training to related persons / departments,
 - writing and/or posting articles/news, conducting research, etc.
- Each country group was required to consolidate and summarize individual information with photos of the activities, if any, and prepare a presentation using Power Point, Video and/or any other suitable online tools.

ii. Training cycle assessment form

- Individual participant was required to assess the cycle of the training against the REESI principles (Relevance, Efficiency, Effectiveness, Sustainability and Institutional Development) and impact of the training as per the provided template.
- REESI refers to
 - Relevance refers to "how relevant is the activity to the target groups' needs"
 - Efficiency refers to "has the activity reached the expected number of beneficiaries (institutions, targeted trainees etc.) within the expected time frame?"
 - Effectiveness refers to "how is the activity quality? How do the stakeholders perceive them? Were the targeted beneficiary groups actually reached?) Has the activity generated any results that could lead to changes of the assisted institutions' operation?"
 - Sustainability refers to "to what extend are the benefits from the activity likely to continue after the project completion in terms of

financial, institutional, technical and environmental sustainability and local ownership?”

- Institutional Development and other Impact refers to “Identification of the assumptions on external factors that are considered necessary to achieve impact”
- Each country group is required to consolidate, summarize individual information and prepare a presentation using Power Point, video recording and/or other suitable online tools;
- Filled-in forms by individual participants and power point and other forms of presentations prepared by country groups were submitted to MI prior to the online S&E workshop.

Part II: Online Synthesis and Evaluation Workshop

- Reflections on Action Plan Implementation
 - Country team leader presented the results of Action Plan Implementation by individuals/country groups.
 - Each country was given 30 mins for the presentation including questions and answers.
- Assessment of the modular training cycle by using REESI principles
 - Country team leader presented a summary of the evaluation of the training by using the principles of REESI.
 - Each country was provided 30 mins for the presentation including questions and answers.
- Online workshop evaluation was sent to the participants following the online workshop.

3. Participant Information

Nine participants from Cambodia, Laos, Myanmar, and Thailand participated in pre-workshop calls and eight participants from Cambodia, Myanmar and Thailand attended the online S&E workshop, representing public and private sectors including representing public and private sectors, including ministries and departments of commerce, SEZ developer policy development and monitoring agencies, SEZ Management Committee, and SEZ developers.

4. Overview of the S&E Workshop

Ms. Sanchita Chatterjee, Program Specialist, Trade and Investment Facilitation (TIF) Department, MI

Ms. Sanchita Chatterjee explained the modular training approach MI adopted for the training program. This includes (i) **Learn to Do:** Regional Modular Training on Information Requirements for SEZs in the LM region (December 16-19, 2019); (ii) **Do to Learn:** APs implementation (December 2019 – July 2020); and (iii) **Share to Learn:** Reflections on Action Plan Implementation results by the participants. Ms. Sanchita also explained the objectives, expected outputs, structure and contents of the training program and the S&E Workshop.

5. Results of Synthesis & Evaluation Workshops

5.1. Synthesis & Evaluation Workshop for Myanmar Group's Action Plan, July 29, 2020

5.1.1. AP Implementation Results

Myanmar participants presented the results of their action plan implementation (API) with photos, power point presentations and discussions in line with the topics and methods applied.

As part of their action plan implementation, Myanmar participants collected information on three SEZs, namely Dawei SEZ, Kyauk Phyu SEZ, and Thilawa SEZ, and inputted the information onto the back-end system of the Online EZs Information System through a web portal at www.lmezs.com.

i. Dawei Special Economic Zone

The screenshot shows a web browser displaying the LMEZS website. The URL is lmezs.com/lancang-mekong/myanmar/special-economic-zones/dawei-special-economic-zone/. The page features a navigation bar with country flags for Cambodia, China, Lao PDR, Myanmar, Thailand, and Vietnam. Below the navigation bar, there are three main sections: Myanmar Special Economic Zones, Myanmar National Information, and Myanmar Company Profiles. The main content area is titled "Dawei Special Economic Zone" and includes a "Specific Economic Zone Information" section with a "click to expand/collapse" button. The information table is as follows:

Name	Dawei Special Economic Zone
Location	Open in Google Map
Province	Tanintharyi Region of Myanmar
Country	Myanmar

Below the table, there is an "Overview of the EZ" section with the following text:

DSEZ Full Phase development will be initiated in parallel with the initial phase.

1. Location of Dawei SEZ

Dawei SEZ is located in Tanintharyi Region of Myanmar, adjacent to the Andaman Sea and near the Gulf of Thailand. Dawei city is the capital city of Tanintharyi Region. Tanintharyi Region occupies the southern part of Myanmar and borders Mon State in the north, Thailand in the east and south and Andaman sea in the west. Tanintharyi Region has an area of 26777 square kilometers and a population of 1.40 million. Dawei SEZ has an area of 196 square kilometres.

Dawei SEZ, local and regional integration is one of the pillars of the Dawei SEZ master plan. For example, fish processing factories are expected to be attracted to Dawei SEZ, leveraging the potential of aquaculture in Southern Myanmar. Also, Dawei SEZ can play a role in terms of regional integration across ASEAN. Dawei SEZ will complete the Greater Mekong Sub-region (GMS) Southern Economic Corridor and establishes regional connectivity and land bridge between Dawei, Bangkok, Phnom Penh and Ho Chi Minh.

Dawei SEZ would also strengthen supply chain linkage with Thailand's Eastern Seaboard (ESB), providing opportunities for co-manufacturing linkages with the ESB and inducing the economic activities along the corridor. Dawei SEZ also provides a gateway to the west (India, Middle East, Africa, Europe) for the region.

ii. Kyauk Phyu Special Economic Zone

Lancang-Mekong Countries Eco

mezs.com/lancang-mekong/myanmar/special-economic-zones/kyauk-phyu-special-economic-zone/

Lancang-Mekong Economic Zones

Home Cambodia China Lao PDR Myanmar Thailand Vietnam

Myanmar Special Economic Zones Myanmar National Information Myanmar Company Profiles

Kyauk Phyu Special Economic Zone

Specific Economic Zone Information [Click to expand/collapse](#)

Name: Kyauk Phyu Special Economic Zone
 Location: [Open in Google Map](#)
 Province: Rakhine State
 Country: Myanmar

Photos:

Overview of the EZ
 KP SEZ is one of the planned zones including in the master plan designed for the development of the special economic zones of the Union of Myanmar called "Study on SEZ Development Program in Union of Myanmar" which was drawn by Japan Engineering Consulting Firm Association (JECFA) under the guidance of Ministry of National Planning and Economic Development of the Government of the Union of Myanmar in 1997.
 KP SEZ is situated in Kyauk Phyu District in Rakhine State and as a key area for both the national economic development and Rakhine State development. The Office of the President of the Union of Myanmar approved the establishment and implementation of the special economic zone and designated the KP SEZ Management Committee in December 2011. Also the Pyigyungyi Minister also improved the implementation and location of the KP SEZ on 29th December 2015. It was planned to establish KP SEZ consisting 2446 acre of an industrial park, 1226 acre of a residential park and 608 acre of a deep sea port accounting total area of 4289 acre in Kyauk Phyu region.
 In order to develop the planned activities of KP SEZ the foreign component investor were invited to proposed for the tender process. The Government of Myanmar held an International Public Request for Proposal (IPRP) on 20th September 2014 for the joint development of KP SEZ. On 20th December 2015, the Government of Myanmar announced CITIC Consortium consisting CITIC Group Corporation, TCCS Investment Co. Ltd., China Yunnan Construction Engineering Group Co. Ltd., Charoen Palphand Group Co. Ltd. as the winning bidder for the development of industrial park, Livestock, for the development of deep sea port, CITIC Consortium consisting CITIC Group Corporation, China Merchants Holdings (International) Co. Ltd., China Harbor Engineering Co. Ltd., Charoen Palphand Group Co. Ltd. was announced as the winning bidder. For the residential park, winning bidder was not announced because of lack of qualified bidders.

Location Advantage
 KP SEZ is located in Kyauk Phyu District, Rakhine State, on the West coast of Myanmar. The Kyauk Phyu District strategically lies in the geographic centre of the economically vibrant and dynamic market cluster of China, India and ASEAN. This uniquely positions KP SEZ to serve as a trade corridor connecting these three economies (see figure 1). Moreover, facing the Bay of Bengal, KP SEZ will serve as the gateway connecting the Hinterland in Central Myanmar, North-Eastern India and South Western China to the world. Locally, KP SEZ has good access to key cities in Myanmar. Being 275km from Myanmar's administrative city of Nay Pyi Taw, 400km from the commercial centre of Yangon city, and 200 km from Mandalay, Myanmar's industrial centre. KP SEZ is therefore not only well-connected regionally, but locally as well/reinforcing its strategic geographic location.

Website: <http://mezs.gov>

Year of Establishment: 2011 December
 Total Area of the Zone: 4289 Acres
 Name of Developer: CITIC Consortium
 Management Structure: Central Body (First Level), Central Working Body (Second Level), KPSEZ Management Committee (Third Level)

iii. Thilawa Special Economic Zone

Lancang-Mekong Countries Eco

mezs.com/lancang-mekong/myanmar/special-economic-zones/thilawa-special-economic-zone/

Lancang-Mekong Economic Zones

Home Cambodia China Lao PDR Myanmar Thailand Vietnam

Myanmar Special Economic Zones Myanmar National Information Myanmar Company Profiles

Thilawa Special Economic Zone

Name: Thilawa Special Economic Zone
 Location: [Open in Google Map](#)
 Province: Myanmar
 Country: Myanmar

Photos:

Overview of the EZ
 The Thilawa SEZ offers many economic benefits for investors. As Myanmar's SEZ right on the outskirts of Yangon, this Zone has been set up to provide its investors with a streamlined and easy investment and operation process, while also providing the advantages of special concessions and the services which come as part of its proximity to Myanmar's major economic center. There are many different reasons to choose Thilawa, all of which make it a superior investment choice. The SEZ has already confirmed investments from many firms, including those from Japan, Singapore, China, and Europe.

Location Advantage
 The Thilawa SEZ strategically located about 38 kilometers away from Mingaladon International Airport and 23 km South-East of Yangon, which is the biggest commercial city of Myanmar having more than 10 percent of Myanmar's total population with approximately 70% of over 6 million population as workforce. Hence, the human resources that widely range from high quality management staff to skilled and semi-skilled workers are readily available.
 As Yangon is the main gateway to international markets through seaports and airports, it is a strategic location for investors to have easy access to international markets. The Thilawa SEZ itself is located next to one of the main ports called Myanmar International Terminals Thilawa (MITT). The Yangon International Airport is just about 30 kilometers from the Thilawa SEZ.
 It is also easily accessible by public transportations such as buses and trains. The road to Thilawa SEZ is connected to the major road transport network across the whole country. Hence, both industries that focus on export markets as well as domestic market find it easy for expanding their distribution network.

Website: <http://myanmarthilawa.gov.mm> and <https://www.thilawasez.gov.mm/>

5.1.2. Training Cycle Assessment (REESI)

In this session, participants assessed the modular training cycle against the REESI principle (Relevance, Effectiveness, Efficiency, Sustainability and Institutional Development) including the impact of the training program. The participants also provided recommendations for future improvement in terms of contents, structure and schedule.

Relevance

- The training activity and outputs of the training were consistent with the general goal of the project;
- Information can be obtained by feeding data on to the online portal for SEZs of the LM countries. Through the portal, trade along border trade zones could be promoted;
- In addition, the Ministry of Commerce of Myanmar adopted the Trading Cross Border Indicator (with cost and time);
- Rules and procedures for industries situated outside SEZs in Myanmar can be found via the following link <https://www.commerce.gov.mm/en/category/trading-across-border>;
- The training activity was relevant to the target group's need and country needs;
- Fully developed SEZs can apply most of training learnings but some SEZs (e.g. Dawei SEZ) are not fully developed yet;
- All SEZs in Myanmar have formed One-stop Service Center (OSSC) teams.

Efficiency

- The training activity reached the expected number of beneficiaries especially for lessons learnt within the expected time frame;
- Action plans did not conform with zones not yet fully developed.

Effectiveness

- The training's objectives were likely to be achieved;
- Data collection of SEZs is a long-term effort;
- Training program should include site visits to successful SEZs in LM Countries;
- The training's targeted beneficiary groups were reached;
- Participants received ideas and information from other SEZs in the LM Countries.

Sustainability

- Data collection of SEZs is a long-term project.

Institutional Development and Other Impact

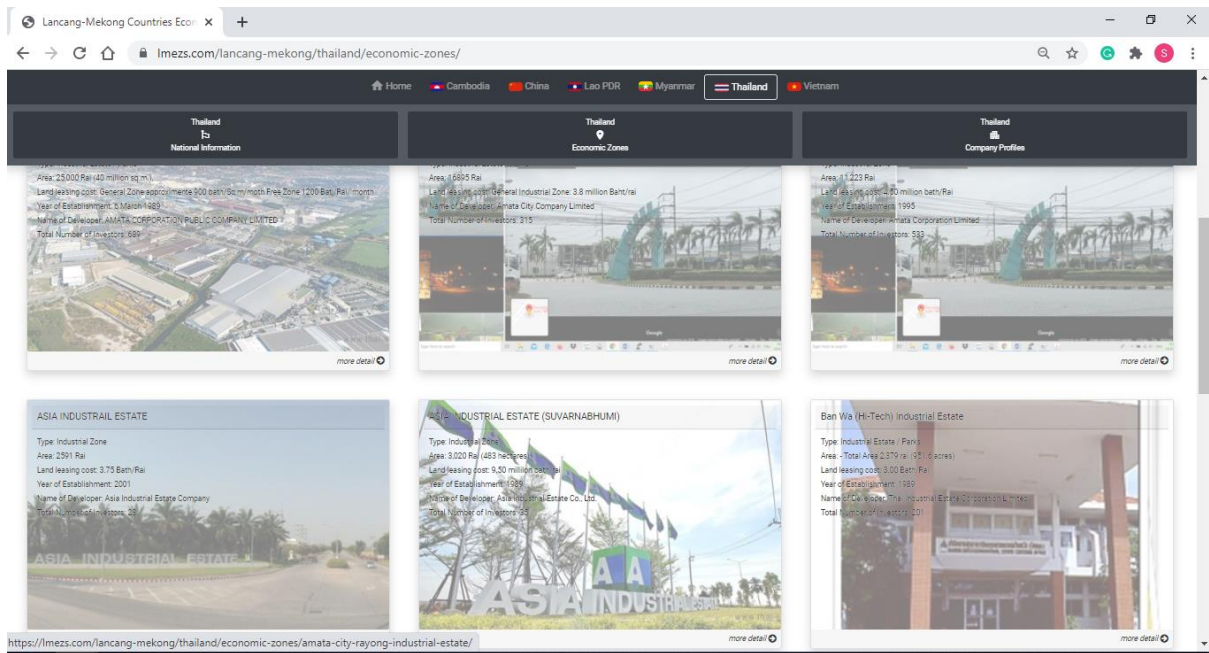
- Got knowledge and ideas from the training program;
- Established networks with SEZs of the other LM countries.

5.2. Synthesis & Evaluation Workshop for Thailand Group's Action Plan, August 04, 2020

5.2.1. AP Implementation Results

The Thailand team collected information on 13 SEZ profiles, and 600 company profiles, and inputted the information onto the back-end system of the Online EZs Information System at www.lmezs.com.

i. SEZ Profiles



ii. Company Profiles

Company Name	Operates in SEZ	Business Type	Business Sector
10 September Co., Ltd.	Bang Chan Industrial Estate	Manufacturer Exporter	Electronic and Electrical application Wood processing / Furniture and parts
AAPICO Hitech Public Co., Ltd.	Amata City Rayong Industrial Estate	Manufacturer	Automobile, Engine & vehicle parts
AAPICO Plastic (Public) Co., Ltd.	Amata City Rayong Industrial Estate	Manufacturer	Plastic product
Abatek (Asia) Public Company Limited	Bangpoo Industrial Estate	Manufacturer	Plastic Resin & Synthetic Fiber
Aditya Birla Chemicals (Thailand) Ltd.	WHA Eastern Industrial Estate [Map Ta Phut] – WHA EIE	Manufacturer Processor Exporter Importer	Electronic and Electrical application Agro-industry
Aditya Birla Chemicals (Thailand) Ltd. (1)	Map ta put industrial estate	Manufacturer	chemical
Aditya Birla Chemicals (Thailand) Ltd. (2)	Map ta put industrial estate	Other Warehouse	Warehouse
AGC Chemicals (Thailand) Co.,Ltd	Map ta put industrial estate	Manufacturer	chemicals

In addition to the presentation on action plan results, the representative from Thailand group presented the update on SEZ development progress in Thailand and covered key information on:

- Linkage between SEZ Development and the 20-Year National Strategy and the 12th National Economic and Social Development Plan;
- SEZ Development Policy;
- Promulgation of Establishing SEZs;
- Incentives Scheme;
- Targeted Activities for SEZ;
- Land Acquisition and Management;
- Infrastructure and Customs Checkpoint Development in SEZ;
- Current Status of SEZs;
- Labor Management and One Stop Service Center;
- Investment in SEZ: 31,212.68 MB;
- Budget Allocation for SEZ Development; and
- Next Step of SEZ Development.

5.2.2. Training Cycle Assessment (REESI)

Relevance

- Provided an overview of SEZs in GMS countries;
- All participants who received knowledge about SEZs from MI were from relevant sectors;
- Knowledge was shared with relevant people in Mukdahan SEZs.

Efficiency

- The training program addressed constraints/opportunities related to performance of firms in specific industries or value chains by strengthening key cross-border linkages, e.g. customs procedures, and logistics services;
- Training built the relationship among GMS countries and participants;
- Knowledge sharing and exchange of learning from experiences took place among participants;
- Learnt about diverse models of SEZs in the region.

Effectiveness

- In-depth insights and comprehensive knowledge were obtained from training;
- From now on, we should think about the future of SEZs in the light of 4.0 industrial development.

Sustainability

- Each of the LM countries should build its own development strategy for SEZs based on its strengths and potentials;
- Such strategy should be on the basis of mutual cooperation without competition among countries towards the sustainable development for all.

Institutional Development & Other Impact

- Learnt about key factors of success of SEZs in the LM region.

5.3. Synthesis & Evaluation Workshop for Cambodia Group's Action Plan, September 03, 2020

5.3.1. AP Implementation Results

The Cambodia group implemented the action plan on "Support to Set Up System on Data Filled in for Online Platform - Special Economic Zones in Lancang-Mekong Countries" by collecting information on SEZs in Cambodia and uploading the information; and promoting the online platform.

AP Objectives

- Set up a system for filling up data onto the online platform – Phnom Penh Special Economic Zone (PPSEZ) and Tai Seng Bavet SEZ;
- Seek assistance and support from customers or tenants in PPSEZ and Tai Seng Bavet SEZ to cooperate or fill in the platform.

Action Plan Activities

- Make announcements to customers and tenants about setting up of the online platform;
- Data updated for PPSEZ and Tai Seng Bavet SEZ;
- Review and updates obtained from customers' or tenants' side;
- Collected and uploaded information on SEZs in Cambodia onto the web portal;
- Formulated plan for promoting the online platform.

Results

The information on PPSEZ and Tai Seng Bavet SEZ was collected and uploaded onto the web portal:

i. Phnom Penh Special Economic Zone

Lancang-Mekong Countries Eco X +

imezs.com/lancang-mekong/cambodia/economic-zones/phnom-penh-special-economic-zone/

Lancang-Mekong Economic Zones

Home Cambodia China Lao PDR Myanmar Thailand Vietnam


Cambodia National Information Cambodia Economic Zones Cambodia Company Profiles

Phnom Penh Special Economic Zone

Specific Economic Zone Information [click to expand/collapse](#)

Name	Phnom Penh Special Economic Zone
Location	Open in Google Map
Province	Phnom Penh City
Country	Cambodia

Photos



Overview of the EZ

Phnom Penh SEZ Plc. (publicly listed in Cambodia under "PPSP") manages the Phnom Penh SEZ with over 357 hectares in size and more than 80 international companies from 15 different nations invested in the zone. We received the approval as a developer of a multi-product SEZ from the Royal Government of Cambodia on 19 April 2006.

The SEZ designation provides considerable government incentives and benefits to SEZ developers, operators and its zone investors, including exemptions from customs tax, income tax and other taxes, resulting in reduced costs for infrastructure, utilities, raw materials and other resources, which increases export competitiveness and benefits international trade.

Our company is principally involved in the business of operating and managing an SEZ with the main purpose of developing industrial land for sale/lease. In addition, as an operator, we are also involved in supplying other relevant services and facilities within Phnom Penh SEZ such as supply and distribution of treated water, rental service, infrastructure maintenance, advisory service and administrative support, wastewater treatment and other services. We are currently operating at National Road No. 4, Sangkat Kantouk, Khan Posenchey in Phnom Penh, Cambodia.

ii. Tai Seng Bavet Special Economic Zone

Lancang-Mekong Countries Eco X +

imezs.com/lancang-mekong/cambodia/economic-zones/tai-seng-bavet-sez/

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TAI SENG BAVET SEZ

Specific Economic Zone Information [click to expand/collapse](#)

Name	TAI SENG BAVET SEZ
Location	Open in Google Map
Province	SVAY RIENG
Country	Cambodia

Photos



Overview of the EZ

Tai Seng was founded in 2007 by Cambodia Chinese LY HONG SINH covering an area of 192 hectares. The SEZ now has 30 enterprises and 7 industries. There are more than 15000 workers in the SEZ. About 80 containers are imported and exported daily.

Location Advantage

5Km away from MOCH BAI International border crossing – Just 80km from HOCHI MINH International port and 65km from airport of HOCHI MINH – 165KM southeast of PHNOM PENH city – located along ASEAN Highway #1 which is closed to HOCHI MINH city

Website <http://taisengkh.com/>

Challenges in API

- The online platform is not completely developed yet;
- Promotion slowed down because of the COVID-19 situation.

Lesson learnt

- Support needed from the developer for debugging and optimization

Best practices

The online platform will

- Improve the regional supply chain of South East Asia;
- Increase policy transparency of Lancang-Mekong Countries;
- Promote communication between SEZs of Lancang-Mekong area

Recommendations

- Improve and complete online system platform;
- More information from MI and other SEZs needed to complete developing the online system.

Current workplan/Assignment related to Information Requirements for SEZs in the LM region

- Inform IT Dep. and relevant personnel to fill in and insert info onto the platform;
- Announce to customers and tenants via email or mobile app by CS Dep., make appointments with them for promoting this project.
- Updating info regularly by IT Dep.

5.3.2. Training Cycle Assessment (REESI)

Relevance

- Highly relevant for global value chains and applicable to work;
- Medium relevant on other topics such as E-Commerce;
- Highly relevant for promoting trade along border trade zones which link the Lancang-Mekong countries;
- Medium relevant on facilitating cross-border trade by increasing the capacity for commerce and reducing the costs faced by traders within the Lancang-Mekong countries;
- Highly relevant on enhancing connectivity and improving competitiveness across international border;
- Low impacts on increasing quality infrastructure in SEZs;
- Medium impacts for harmonized and efficient cross-border linkages, logistics services, and CIQ procedures; and
- High and positive impacts for deepened intra-regional economic linkages within Mekong sub-region.

Efficiency

- The communication between SEZs from different countries could be deepened and widened;
- The topics could be more targeted and concentrated.
- The platform should have been completely developed before action plan implementation.

Effectiveness

- The subject experts are professional;
- The topics could be focused more on global value chains and applicable to work.

- The aims of identifying and confirming relevant information for the EZ Online Information Portal fully achieved;
- The aims of enhancing knowledge on online information systems fully achieved;
- The aims of implementing work plans for providing information to the EZs Online System partially achieved;
- The completion of EZs online system not fully accomplished;
- More comprehensive about the operations and policies of other special economic zones required;
- Need to re-examine the significance of global value chains for SEZs;
- Need to understand the operation models of other SEZs, and the investment policies of other countries within Mekong sub-region.

Sustainability

- More relevant for technical and environmental sustainability;
- For financial and institutional part, it should be targetted to operation and management of the SEZ;
- Action Plans' implementation completion to contribute to sustainability;
- Upgrade the Online Information Portal and System.

Institutional Development & other Impact

- Logistics policy and convenience should be considered related to global value chains and EZs Online System; and
- The situation of COVID-19 or other epidemic should also be brought into consideration.

6. Key Outcomes

- Participants indicated that the workshop content and topics have met their expectations and related to their work;
- Participants reported that their knowledge and skills on training/workshop topics have significantly increased;
- Participants also conducted knowledge sharing sessions in their organizations through sharing lesson learnt and knowledge gained from the training as well as training materials with colleagues and relevant stakeholders;
- Information on 18 Economic Zone profiles and 611 investing company profiles from Cambodia, Myanmar and Thailand was uploaded and available on the Web Portal; and
- The web portal was introduced and promoted by the MI's training alumni in their respective countries.

7. Conclusions and Recommendations

- The country teams have been utilizing the knowledges and lessons learnt from MI's modular training by implementing the knowledge sharing in their own work place and collecting and uploading SEZs and investing companies on the Web Portal.
- Participants suggested that more training and information exchange for SEZ stakeholders in LM countries is needed;
- MI should continue to support for training and help SEZs development and to move forward in the LM Countries;
- More practical examples and experiences on how to apply the knowledge and to develop SEZs is needed, particularly in Myanmar;
- MI should invite more participants from relevant ministries and companies, and continue to provide new update on SEZs in the Lancang-Mekong countries.
- Staffs from SEZ Management Committee Office should be invited to participate in the Modular Training so that they can share the data concerns with SEZs.

8. Evaluation of Modular Training Cycle

The end-of-cycle evaluation was conducted to assess the management and implementation of the modular training program, which followed modular training approach with three interrelated stages below:

- **Learn to Do:** Regional Modular Training on Management of Special Economic Zone in Lancang – Mekong Countries (December 16 – 19, 2019);
- **Do to Learn:** APs implementation (January - June 2020);
- **Share to Learn:** S&E Workshop (July - September, 2020).

The evaluation allowed all participants to freely comment, without the scrutiny of instructors / facilitators and program staff. Different components were rated on a scale of 1 to 5 (1 - Not Satisfied; 2 – Less Satisfied; 3 – Somewhat Satisfied; 4 - Satisfied; 5 – Very Satisfied).

8.1. Workshop Objective

Participants reported that workshop objectives were moderately met with average rating of 3.6.

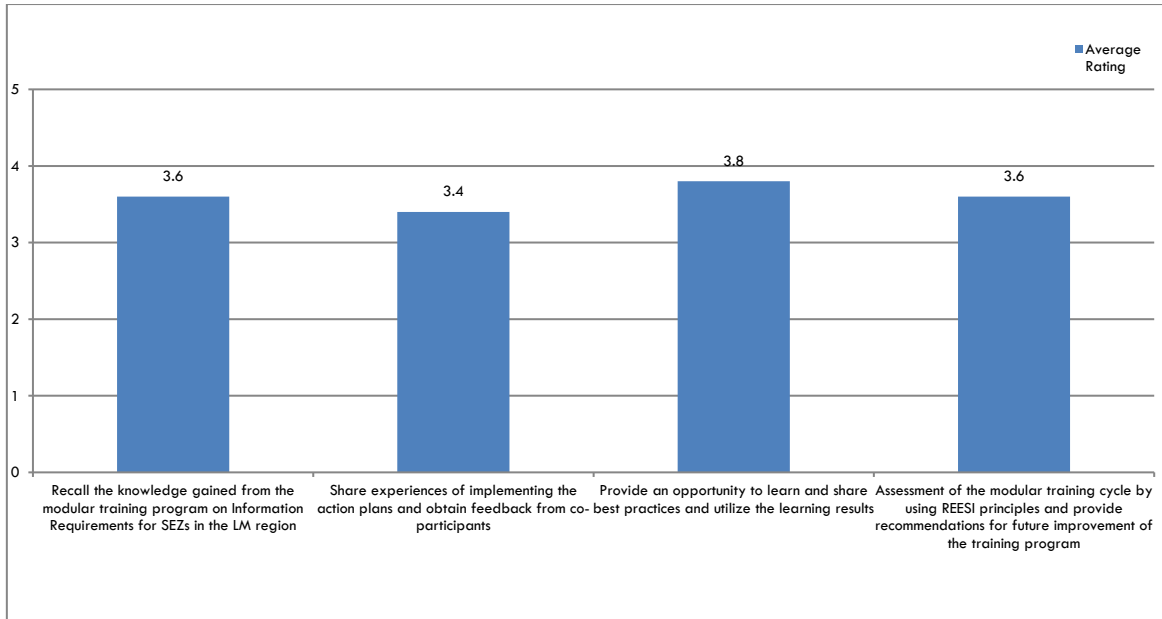


Figure 2. Learning Program Objectives

8.2. Relevance of Knowledge and Skills

Participants reported that knowledge and skills gained from the training program was mostly relevant to their work /business.

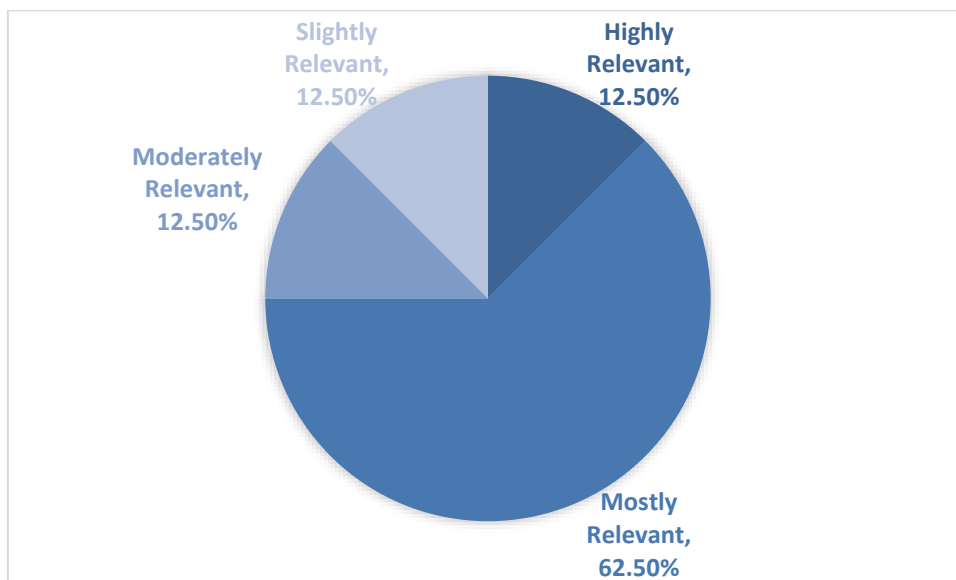


Figure 3. Relevance of Knowledge and Skills

8.3. Application of Knowledge and Skills

Participants reported that they applied knowledge and skills gained from the training program to their workplace / business.

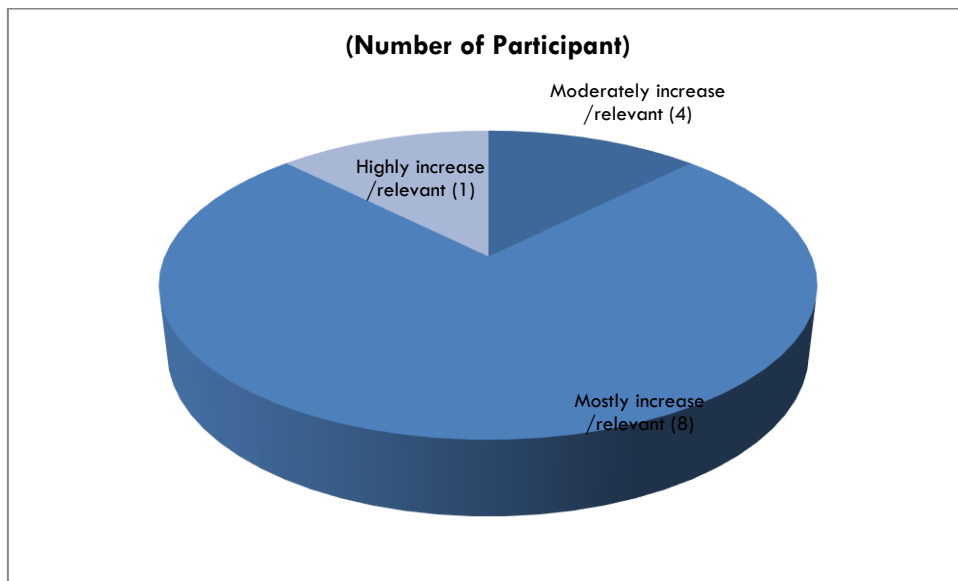


Figure 4. Application of Knowledge and Skills

8.4. Program Structure

Overall average rating was 3.65. Participants reported that they were especially satisfied with the MI's facilitation during the Workshop with the average rating of 4.13.

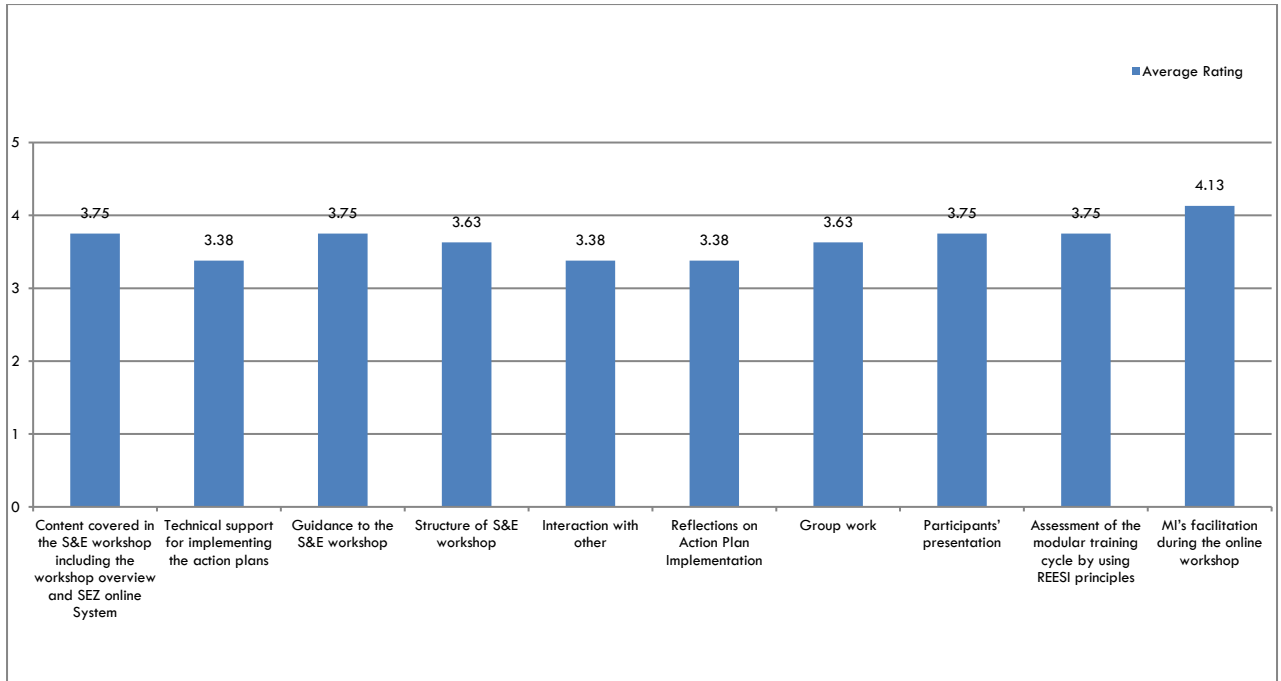


Figure 5. Program Structure

8.5. Overall Assessment

Participants reported that they were satisfied with the S&E Workshop.

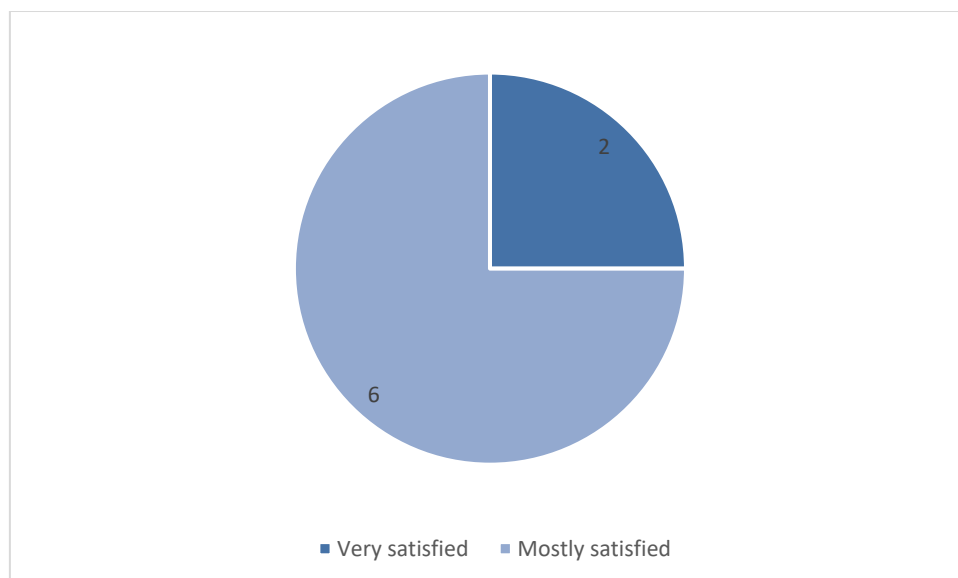
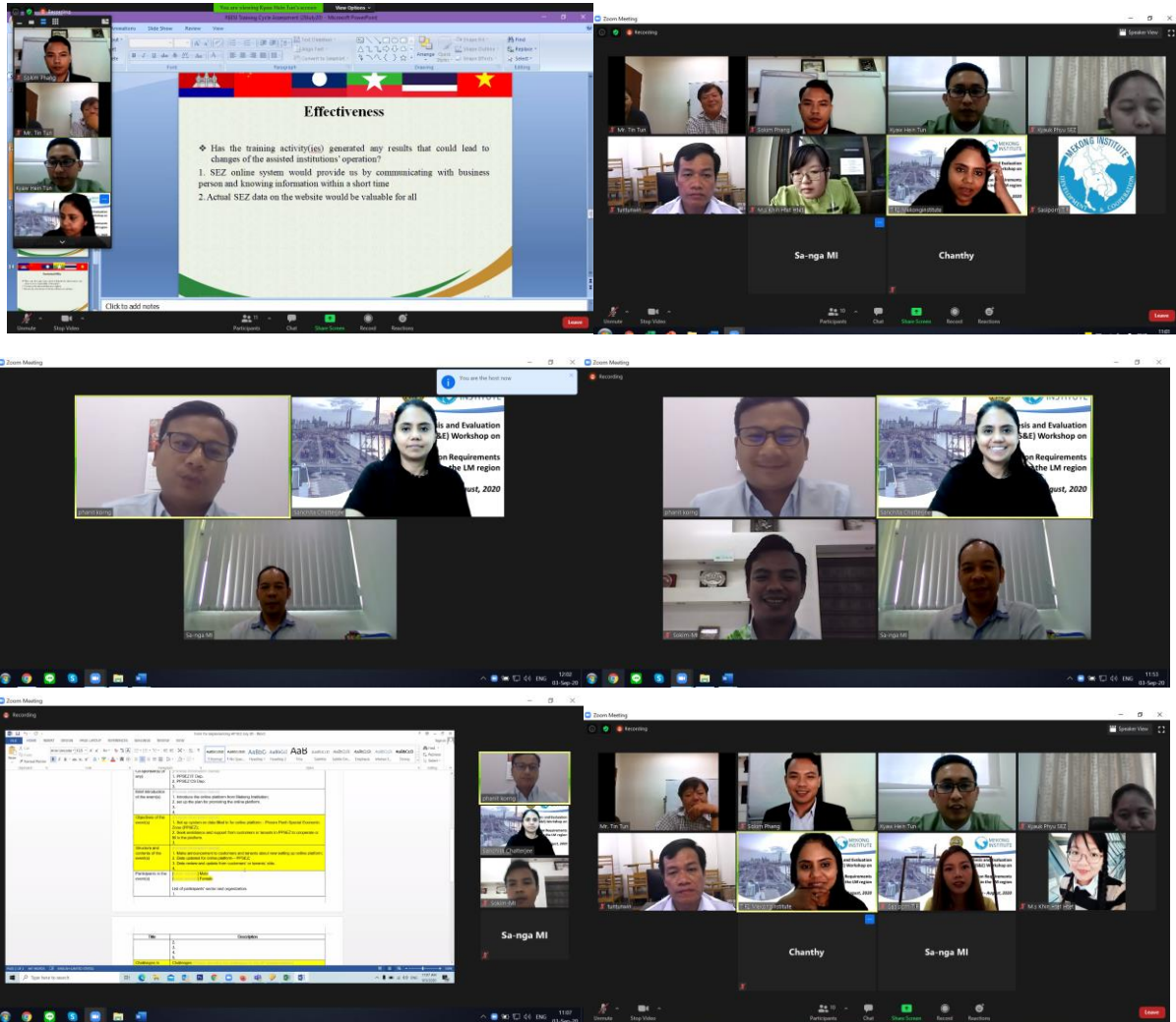


Figure 6. Overall Assessment

9. Appendices

9.1. Photos



9.2. S&E Workshop Evaluation

1) Program Objectives

Please indicate whether the objectives of the workshop were	Not met 1	Slightly met 2	Neutral ly met 3	Mostly met 4	Fully met 5	Average rating
Recall the knowledge gained from the modular training program on Information Requirements for SEZs in the LM region;			4	3	1	3.6
Share experiences of implementing the action plans and obtain feedback from co- participants;		1	3	2	2	3.4
Provide an opportunity to learn and share best practices and utilize the learning results;			3	4	1	3.8
Assessment of the modular training cycle by using REESI principles and provide recommendations for future improvement of the training program.			4	3	1	3.6

2) Knowledge and skills gained from the training

Please indicate the relevance of knowledge and skills gained	Not increased / relevant 1	Somewhat increased / relevant 2	Moderately increased / relevant 3	Mostly increased / relevant 4	Highly increased / relevant 5	Average rating

and its application.	1			4	5	
<ul style="list-style-type: none"> • Relevance of knowledge and skills from the training to your workplace / business 		1	1	5	1	3.8
<ul style="list-style-type: none"> • Application of knowledge and skills gained from the training to your workplace / business 			1	6	1	4.0

3) Workshop Method

How would you describe the following issue	Very Poor 1	Poor 2	Moderate 3	Good 4	Excellent 5	Average rating
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• Content covered in the S&E workshop including the workshop overview and SEZ online System			3	4	1	3.8
• Technical support for implementing the action plans		2	2	3	1	3.4
• Guidance to the S&E workshop			4	2	2	3.8
• Structure of S&E workshop			4	3	1	3.6
• Interaction with other		1	4	2	1	3.4
• Reflections on Action Plan Implementation		2	2	3	1	3.4
• Group work			4	3	1	3.6
• Participants' presentation			3	4	1	3.8
• Assessment of the modular training cycle by using REESI principles			3	4	1	3.8

• MI's facilitation during the online workshop			2	3	3	4.1
Please provide comments and/or suggestions, if any						

4) Overall Assessment

How do you rate about	Not Satisfied 1	Less Satisfied 2	Somewhat Satisfied 3	Satisfied 4	Very Satisfied 5	Average Rating
Overall satisfaction with the S&E Workshop				6	2	4.3
Please provide comments and/or suggestions, if any						
<ul style="list-style-type: none"> <i>All staffs participated in that Modular Training from SEZ's Management Committee Office so we can share the data concerns with SEZs. In my suggestions, If you want to know about outside of SEZs (EZs, Cross Border EZs), I want you to join Ministry of Commerce directly and invite training directly with clear title.(e.g for SEZs,EZs, Cross Border EZs)</i> 						

9.3. Concept Note



Organized by Mekong Institute
(MI)



In cooperation with Ministry of Commerce,
Royal Government of Thailand

Funded by Lancang – Mekong Cooperation Special Fund

Synthesis and Evaluation (S&E) Workshop on Information Requirements for SEZs in the LM region

July 20 & 29-31, 2020 using ZOOM Application

Concept Note

1. Background

Mekong Institute (MI), with the support of the Lancang-Mekong Cooperation Special Fund, successfully conducted one-week modular training program on “Information Requirements for SEZs in the LM region” on December 16-19, 2019 at its residential training center, Khon Kaen, Thailand. The training aimed to

- Identify and confirm relevant information for the Economic Zones (EZ) Online Information Portal from the LM countries,
- Enhance knowledge on online information systems to promote regional trade and investment, and
- Implement work plans for providing information to the EZs Online System.

There were four interrelated modules in the training: 1) Information System and Digital Economy; 2) Building Cross Border Value Chains in EZs in LM Countries; 3) EZ Online System: Introduction and details; and 4) Action Plans.

The training is part of the project on Upgrading Border Facilitation for Trade and Logistics Development. The aims of the project are to

- 1) promote trade along border trade zones which link the Lancang-Mekong countries;
- 2) facilitate cross-border trade by increasing the capacity for commerce and reducing the costs faced by traders within the Lancang-Mekong countries; and
- 3) enhance connectivity and improve competitiveness across international border through improvements in infrastructure focused on facilitating cross-border and investment is designed to support policy and structural reforms.

Expected outcomes of the project are

1. Increased quality infrastructure in SEZs, i.e. joint one-stop service centers and common control areas.
2. Harmonized and efficient cross-border linkages, logistics services, and CIQ procedures
3. Deepened intra-regional economic linkages within Mekong sub-region and PRC further contributing towards the ASEAN Community.

As part of the training program, the participants developed Action Plans on EZs that included information and data collection in their countries for EZs On-line System (www.lmezs.com), and transferring knowledge and experiences acquired through the

training program to concerned beneficiaries and stakeholders in the Lancang-Mekong countries namely Cambodia, Lao PDR, Myanmar and Thailand through conducting sessions and, workshop/training etc in their respective countries.

To review the learning and the action plan implementation results, and obtain feedback on the modular training cycle, a Synthesis and Evaluation Workshop (S&E) will be conducted using Zoom Application on July 20 and 28-30, 2020.

2. Objectives

The specific objectives of the Synthesis & Evaluation Workshop are to:

- a) Recall the knowledge gained from the modular training program on Information Requirements for SEZs in the LM region;
- b) Share experiences of implementing the action plans and obtain feedback from co-participants;
- c) Provide an opportunity to learn and share best practices and utilize the learning results;
- d) Assessment of the modular training cycle by using REESI (Relevance, Efficiency, Effectiveness and Institutional Development and Impact) principles and provide recommendations for future improvement of the training program.

3. Methodology of the Workshop

The S&E workshop is structured into two parts.

Part I: Guidance on country-wise preparation for the S&E workshop using online methods, July 20

Prior to the Synthesis and Evaluation (S&E) workshop on July 28-30, an online meeting with the country groups will be held in the following manner;

- A separate online meeting with each group of country participants will be held on July 20. The duration of online meeting will be 45 minutes per country;
- All the participants are required to join the S&E workshop online on July 28-30, 2020. The duration of an online group meeting will not be more than three hours in a day;
- Each individual participant is required to fill in information in two forms.
 - i. Action Plan Implementation Form
 - An event of action plan implementation includes the following
 - conducting workshop(s) on Information Requirements for SEZs in the LM region,
 - collecting and/or uploading information related to economic zones on the web portal (www.lmezs.com),
 - sharing and dissemination of knowledge, skills and/or learning points acquired during the training to related persons / departments,
 - writing and/or posting articles/news, conducting research, etc.
 - Each country group is required to consolidate and summarize individual information with photos of the activities, if any, and prepare a presentation using Power Point, Video and/or any other suitable online tools. The length of a video should not be more than 3 mins per country;
 - ii. Training Cycle Assessment Form

- Individual participant is required to assess the cycle of the training against the REESI principles (Relevance, Efficiency, Effectiveness, Sustainability and Institutional Development) and impact of the training as per the provided template. The training materials are available on Mekong Institute E-learning System at <http://elearn.mekonginstitute.org/moodle/login/index.php>; Username/password is Ecozones2019
- REESI refers to
 - Relevance refers to “how relevant is the activity to the target groups’ needs”
 - Efficiency refers to “has the activity reached the expected number of beneficiaries (institutions, targeted trainees etc.) within the expected time frame?”
 - Effectiveness refers to “how is the activity quality? How do the stakeholders perceive them? Were the targeted beneficiary groups actually reached?) Has the activity generated any results that could lead to changes of the assisted institutions’ operation?”
 - Sustainability refers to “to what extend are the benefits from the activity likely to continue after the project completion in terms of financial, institutional, technical and environmental sustainability and local ownership?”
 - Institutional Development and other Impact refers to “Identification of the assumptions on external factors that are considered necessary to achieve impact”
- Each country group is required to consolidate, summarize individual information and prepare a presentation using Power Point, video recording and/or other suitable online tools;

- Filled-in forms by individual participants and power point and other forms of presentations prepared by country groups should be submitted to MI at least two days prior to the online S&E workshop on July 28-30 to enable the MI team to upload the documents and presentations on the MI e-learning portal;

Part II: Online Synthesis and Evaluation Workshop, July 29-31, 2020

- Reflections on Action Plan Implementation
 - Country team leader presents results of Action Plan Implementation by individuals/country groups.
 - Each country will be allotted 30 mins for the presentation including questions and answers.
- Assessment of the modular training cycle by using REESI principles
 - Country team leader presents a summary of the evaluation of the training by using the principles of REESI.
 - Each country will be allotted 30 mins for the presentation including questions and answers.
- Online workshop evaluation will be sent to the participants following the online workshop.

4. Target Participants and Online Package

4.1 Target Participants

- The participants of the S&E Workshop will be drawn from the participants' list of Modular Training on Information Requirements for SEZs in the LM region, held on December 16-19, 2019.

- 16 participants attended the above-mentioned four-day training program at MI mainly representing public sectors of selected SEZs/EZ in Cambodia, Lao PDR, Myanmar and Thailand (Tai Seng Bavet SEZ, Zhejiang Guoji SEZ, Savan-Seno SEZ, Thilawa SEZ, Dawei SEZ, Kyaukphyu SEZ, Chiangrai SEZ, Nakhon Phanom SEZ). There was one representative from the private sector (Phnom Penh SEZ, Cambodia).

4.2 Internet Package

MI will provide the cost of internet package for the online workshop as a lumpsum amount of 50 US dollars per participant. The payment will be transferred to the individual /or group team leader account after the completion of the workshop.

5. Output

It is expected at the end of the online workshop, MI will receive specific recommendations from the participants for further development of MI's training programs including on approach, content, mode of delivery, and tools and methods used.

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9.4. Directory

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MEKONG INSTITUTE

About Mekong Institute

The Mekong Institute (MI) is an Inter-Governmental Organization (IGO) working closely with the governments of six countries, namely Cambodia, P.R.China, Lao PDR, Myanmar, Vietnam and Thailand, to promote regional development, cooperation and integration by offering capability development programs across three cutting themes of Agricultural Development and Commercialization (ADC), Trade and Investment Facilitation (TIF), and Innovation and Technological Connectivity (ITC).

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